

The South Carolina Department of Social Services Office of Child Health and Well-Being needs your help to meet the needs for children in foster care!

Visit our provider page for more resources: <https://dss.sc.gov/child-well-being/for-health-care-providers/>

### Initial Well Child Visits

All children must receive a well child visit within 30 days of entering foster care.

### Ongoing Well Child Visits

After the initial visit, all children must receive ongoing well child visits based on their age. The visit schedule is based on the American Academy of Pediatrics guidelines for children in Foster Care. ([www.aap.org](http://www.aap.org))



### Combining Sick Visits with Well Child Visits

Did you know, if a child comes in for a sick visit and is due for a well child visit, providers can combine the visits? Effective July 1, 2019, South Carolina DHHS issued a Medicaid Bulletin stating that sick visits and well child visits completed on the same day, for beneficiaries from birth to 21 years, can be combined and billed using modifier "25".

### Denial of Services

If a service or procedure you determined is needed is denied, please email your regional DSS nurse who can assist with denial appeals. (Nurse emails on pg. 2)

### Select Health Reimbursement

Select Health will reimburse a provider for an initial well child visit when the foster child changes service areas, even if a well child visit was recently completed by another provider.

As of July 1<sup>st</sup>, 2020, South Carolina DHHS reimburses providers for the non-direct patient care activities associated with establishing a provider/patient relationship with a child in foster care, such as record collection and coordination with various providers and state agencies. Claims for this service should be billed with CPT code 99358 ("prolonged evaluation and management services before or after directed patient care") with a modifier of "UA". This code should be submitted along with the appropriate evaluation and management or well-visit code for the direct patient care component.



#### Tip!

If a child is new to your care, please ask the foster parent or case manager for the **DSS Health and Education Passport**. The **Passport** has valuable information to help you get to know the child and their history.

## After-Visit Summaries

After-visit summaries provide South Carolina DSS with the necessary information to address the child's follow up care needs, such as referrals to a specialist, additional testing, medication changes, or return visits. After-visit summaries or full clinic notes can be sent to your region's DSS nurse email or fax.

**Upstate Region**  
NurseUpstate@dss.sc.gov  
Fax: 864-282-4278

**Midlands Region**  
NurseMidlands@dss.sc.gov  
Fax: 803-734-2863

**Lowcountry Region**  
NurseLowcountry@dss.sc.gov  
Fax: 843-953-2561

**Pee Dee Region**  
NursePeeDee@dss.sc.gov  
Fax: 843-519-0840

### Tip!

If your practice does not generate an after-visit summary, you can fill out the **DSS Medical/Dental Encounter Form 30260**. Contact your regional nurse for a copy.

## Select Health of South Carolina Care Coordination

In July 2019, Select Health created a unit of dedicated nurse care managers and care connectors for children in foster care. *Select Health's Foster Care Team* can provide care coordination such as:

- Finding a primary doctor or specialist
- Assisting with medication management and medication needs through the pharmacy
- Helping to make appointments
- Following up on any appointments, referrals, or resources given

The *Select Health Foster Care Team* can answer questions, help navigate insurance services, and educate on physical or mental health conditions.

For questions, or to reach the Select Health Foster Care Team, please call: **First Choice<sup>SM</sup> by Select Health of South Carolina** at 1-888-276-2020 and press option #3

## Key Elements needed on the After-Visit Summary

- Date of assessment
- New diagnoses
- Health history
- Medication additions/dose changes /discontinuations
- Allergies and reactions
- Immunizations
- Physical exam findings including growth/vital signs
- Developmental and behavioral findings/screenings completed
- Hearing/vision
- Dental needs
- Lab tests needed/completed/pending
- Referrals to other physicians
- Doctor recommendations/follow up instructions
- Future schedule appointments

